

Terms & Conditions – EdYOUFest Mentoring Academy

1. General Information

- 1.1 The EdYOUFest Mentoring Academy offers **One-to-One Mentoring** sessions for educators, providing personalized guidance from experienced mentors.
- 1.2 These mentoring sessions are available for booking through the EdYOUFest website.

2. Pricing & Payment

- 2.1 The cost per mentoring session is **€60 per hour**.
- 2.2 **EDYOUNCARD** members receive a **€5 discount per hour**, bringing the price to **€55 per hour**.
- 2.3 Payment must be made in full at the time of booking to secure the session.

3. Booking & Cancellation Policy

- 3.1 Mentoring sessions must be booked at least **48 hours in advance**.
- 3.2 Once a mentor is booked, the student will be **directly in touch with the mentor**, and all communication regarding the session will take place between the two parties.
- 3.3 **Cancellations with less than 24 hours' notice** will not be eligible for a refund.
- 3.4 **Cancellations made more than 24 hours in advance** will be subject to a **50% charge**, with the remaining 50% refunded.
- 3.5 If a mentor needs to reschedule, they will notify you as soon as possible and offer an alternative time.

4. Mentor Availability & Scheduling

- 4.1 Each mentor reserves the right to **declare themselves “fully booked”** at any time and **temporarily close their availability** for new bookings.
- 4.2 If a mentor is temporarily unavailable, students may choose another available mentor.
- 4.3 The availability of each mentor is subject to change based on their personal and professional commitments.

5. Code of Conduct

- 5.1 All participants are expected to engage in a professional and respectful manner during the mentoring sessions.
- 5.2 Any inappropriate behavior may result in the termination of the session without a refund.

6. Confidentiality & Data Protection

- 6.1 All mentoring discussions are **strictly confidential** and will not be recorded or shared without consent.
- 6.2 Personal data collected for booking purposes will be handled in accordance with our **Privacy Policy**.

7. Disclaimer

7.1 The mentoring sessions provide professional guidance, but they do not replace formal teacher training or certification programs.

7.2 EdYOUFest and its mentors are not responsible for any decisions or actions taken because of the mentoring sessions.

7. Contact & Support

For any questions or assistance regarding your booking, please contact us at **info@edyougallery.com**